

Licensee Handbook – Policy Amendments



This bulletin is to advise all VLT licensees of an **IMPORTANT AMENDMENT** to Section 10.2.of the Licensee Handbook.

The following Licensee Handbook policies are effective immediately:

Section 10.2 – Eligibility

- Section 10.2.3 has been added to include policy that will, at AGLC’s discretion, extend the scope of due diligence background investigations, on a risk basis, to any existing or new licensee wanting VLTs regardless of the number of VLTs it is requesting or the number of VLTs already on its premises.
- The amendments will provide an increased level of protection against money laundering and other criminal activities and ensure the integrity of VLT operations in Alberta.

Please familiarize yourself with the amended policies, update your handbook as required, and ensure all affected staff are notified of the new requirements.

The amended Licensee Handbook may be accessed on AGLC’s website at aglc.ca.

If you have any questions please contact AGLC’s Compliance Branch at inspections.mailbox@aglc.ca or call **AGLC Hotline at 1-800-561-4415**.